

Tariff trouble: Fliers beware

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6 airline ticket rules you should know before your next flight

When it comes to airline ticket rules, the devil isn't in the details. The devil is the details.

You'll find Old Nick in something called the ticket tariff, which is a massive, rambling and often incomprehensible document that passengers rarely see in its entirety.

Why? Partly because they tell you what you already know - for example, that you have to pay a fee if you want to change your ticket - and partly because it just doesn't concern you. For instance, some tariff rules talk about special fares for police officers or firefighters, which a vast majority of passengers wouldn't care about.

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