

## MICROS Offers Powerful Direct Connection to Expedia Eliminating the Need for Switch Services

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Connection allows hotel to manage rates, availability, inventory and reservations directly from its MICROS Property Management System

MICROS Systems, Inc. (NASDAQ:MCRS), a leading provider of information technology solutions for the hospitality and retail industries, is pleased to announce a powerful new XML-based direct connection between Expedia(R) and MICROS's 'myfidelio.net' service, which is powered by the OPERA Reservation System. This connection is then pushed through to any of MICROS's Property Management Systems (PMS) including OPERA PMS, Fidelio Suite 8 in Europe, Fidelio Version 6, and Fidelio Version 7. Sunstar Hotels in Switzerland is the first customer to deploy this powerful solution.

This unique and innovative solution enables Sunstar Hotels to manage all rates, inventory and availability from its MICROS Property Management System and to receive reservations directly into its reservation system utilizing myfidelio.net. With this new direct connection to Expedia, the Sunstar Hotels will benefit from a single point of rates and inventory management, saving substantial labor hours typically required for manual data entry work.

The MICROS and Expedia connection will handle directly contracted net rates. Myfidelio.net hotels and hotel group partners are now able to manage such room inventory in an automated manner according to their need. This direct connection to Expedia allows hotels to react quickly to changes in demand.

'We see our cooperation with Expedia as the future of modern tour operating, dynamic pricing and flexible availability, replacing fixed contracted rates and allocations. This flexibility provides ideal conditions to optimize rate management and occupancy levels,' stated Marc Fries, IT-Director of Sunstar Hotels.

'The new direct connect solution provided by myfidelio.net with Expedia allows us to more efficiently manage our rates, inventory and availability right from our MICROS property management system, replacing the maintenance of extranets,' continued Mr. Fries. 'Reservations are downloaded immediately into our PMS without any additional effort required by the hotel staff. The initial results are very successful and we look forward to strengthening the cooperation with Expedia and myfidelio.net.'

Myfidelio.net is the 'Software as a Service' model of the OPERA Reservation System, an enterprise solution for the hospitality industry, providing central reservation management services and connections to worldwide distribution channels, such as Expedia, the GDS and the hotel corporate website. Myfidelio.net offers full integration with all hotel solutions offered by MICROS, including OPERA PMS, Fidelio Suite 8 in Europe, Fidelio Version 6, and Fidelio Version 7.

### **About Sunstar Hotels**

Sunstar Hotels, a Swiss joint-stock company, owns, operates and markets 9 mainly 4-star hotels with a total of 940 rooms in the Swiss Alps and in the southern part of Switzerland. The 1969 founded hotel group is well known for their comfortable, personal and relaxed atmosphere following the motto 'with us you feel at home', coupled with an excellent value for money. A particular importance is given to environmental sustainability and ethics. Sunstar Hotels is listed at the Swiss stock exchange SWX and its hotels rank regularly among the best profitable hotels in Switzerland. For more information, please visit [www.sunstar.ch](http://www.sunstar.ch).

### **About MICROS Systems, Inc.**

MICROS Systems, Inc. provides enterprise applications for the hospitality and retail industries worldwide. Over 310,000 MICROS systems are currently installed in table and quick service restaurants, hotels, motels, casinos, leisure and entertainment, and retail operations in more than 130 countries, and on all seven continents. In addition, MICROS provides property management systems, central reservation and customer information solutions under the brand MICROS-Fidelio for more than 20,000 hotels worldwide, as well as point-of-sale and loss prevention products through its subsidiary Datavantage for more than 50,000 specialty retail stores worldwide. MICROS stock is traded through NASDAQ under the symbol MCRS.

For more information on MICROS and its advanced information technology solutions for the hospitality industry, please contact Louise Casamento, Vice President of Marketing at (443) 285-8144 or (866) 287-4736. You can also visit the MICROS website at [www.micros.com](http://www.micros.com) or send an email to [info@micros.com](mailto:info@micros.com).

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