

New assistance for missed flights

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A website to assist passengers who have missed a flight in the UK has been launched this week.

The company behind the new website www.missedaflight.com claims one in eight travellers miss flights every year. Complaints to the Air Transport Users Council (AUC), the airline industry consumer watchdog, show that missing a flight can cause passengers considerable stress, inconvenience and expense. Now, at last, if you find yourself in this unfortunate position there is a way to ease the inconvenience.

If you are in the unlucky position of missing your flight you are most likely going to want to book another flight. If you have internet access at this time visit www.missedaflight.com and on the homepage you will have a choice of two forms to complete. These relate to the urgency of travel, inside or outside of 24hrs.

Once you have completed and submitted the relevant form with the details of the flight you missed and your contact details, the information will be sent to the missedaflight team who will prepare a list of available options to get you to your destination. As you will have submitted two contact telephone numbers, including a mobile number, a dedicated missedaflight consultant will call to talk through the options and book your travel during the call, getting your travel plans back on track.

Alternatively, if you do not have internet access call 0871 6666 737 to speak to a missedaflight consultant.

This new website is operated by Teleticket, who has over a decade of experience in last minute seat sales on scheduled, low cost and charter airlines, and also specialises in Standby & Waitlist bookings.

For more details visit www.missedaflight.com.

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