

## Pestana Hotels and Resorts Selects MICROS OPERA Reservations System to Create a Single Image Inventory Solution

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MICROS Systems, Inc., a leading provider of information technology solutions for the hospitality and retail industries, is pleased to announce that Pestana Hotels and Resorts, owned and operated by The Pestana Group, the largest Portuguese tourism and leisure organization, will commence the next phase of its I.T. strategy with MICROS-Fidelio Portugal with the implementation of the MICROS OPERA Reservations System (ORS) and OPERA Web Services (OWS).

Once implementation is complete, the reservation tool on [www.pestana.com](http://www.pestana.com) will be powered by MICROS ORS and hosted in a Lisbon Data Center. This OPERA module will provide tight integration with the three regional OPERA Property Management System (PMS) multi-property Data Centers which became operational in 2006 and currently support Pestana's 25 locations. Pestana Porto Santo and Pestana Sao Tome, which opened during 2008, were recently added to this multi-property configuration.

The OPERA Reservation System (ORS) is built around the industry acclaimed Oracle(R) relational database management system. It provides a thin-client capability to run from a centralized data center with extensive search engine and hyperlink capabilities. Unified with the OPERA PMS, ORS offers a single image inventory system. By combining the power of integration with an innovative array of functionality, Pestana Hotels and Resorts reservations agents and global sales staff have the tools to maximize bookings and optimize revenues.

"We are pleased that following the successful implementation of OPERA PMS, The Pestana Group can expand its partnership with MICROS to integrate a centralized reservation solution to manage its prestigious Pestana Hotels and Resorts," stated Dr. Jose Theotónio, Administrator of the Group based in Madeira. "The OPERA Enterprise Solution continues to provide the key technologies we require to continue to provide the superior guest experience for which our hotels are known."

"I am very happy that MICROS-Fidelio continues to successfully align our technologies with the current operational objectives of Pestana Hotels and Resorts," stated Kaweh Niroomand, President of MICROS Europe, Africa, and Middle East. "We are proud of our solid partnership that spans over 10 years, and we look forward to expanding that partnership even further."

### **About The Pestana Hotels & Resorts**

The Pestana Hotels & Resorts chain, founded in 1972, mainly operates in the field of tourism. Besides the Pestana Hotels & Resorts chain, the group operates charter flights (EuroAtlantic) and runs travel agencies, golf courses and casinos, among others.

The group has invested more than R\$ 250 million in eleven hotels since it arrived in South America at the end of 1999, located in strategic cities in Brazil and Argentina -- Rio de Janeiro, Angra dos Reis, Sao Paulo, Curitiba, Salvador and Natal, as well as Buenos Aires and most recently Caracas.

Currently, the group is the leader of the tourism sector in Portugal, with 75 units and over 7,000 guest rooms, located in Portugal, Brazil, Argentina, Venezuela, Mozambique, South Africa, Sao Tome e Principe and Cape Verde. This also includes Pestana Management of the prestigious Pousadas of Portugal.

New projects are being studied for expansion in Brazil, neighboring countries in South America and Europe and new openings have already been announced for London, UK.

### **About MICROS Systems, Inc.**

MICROS Systems, Inc. provides enterprise applications for the hospitality and retail industries worldwide. Over 310,000 MICROS systems are currently installed in table and quick service restaurants, hotels, motels, casinos, leisure and entertainment, and retail operations in more than 130 countries, and on all seven continents. In addition, MICROS provides property management systems, central reservation and customer information solutions under the brand MICROS-Fidelio for more than 21,000 hotels worldwide, as well as point-of-sale, loss prevention, and cross-channel functionality through its MICROS-Retail division for more than 90,000 retail stores worldwide. MICROS stock is traded through Nasdaq under the symbol MCRS.

For more information on MICROS and its advanced information technology solutions for the hospitality industry, please contact Louise Casamento, Vice President of Marketing at (443) 285-8144. You can also visit the MICROS website at [www.micros.com](http://www.micros.com).

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