

## Southwest Airlines Names Chief Technology Officer

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### Bob Young Plugs In for Airline's Extensive Technology Projects

Southwest Airlines announced today that Bob Young joins the Dallas-based airline as its new Vice President and Chief Technology Officer (CTO).

Young will lead Southwest's Infrastructure Teams including Change, Test and Deployment, Application and Data Architecture, Tech Services Operations Support, and Tech Services Field Support and Engineering. He joins the Technology family led by Jan Marshall, Southwest's Vice President Technology and Chief Information Officer, Laurie Hulin, Vice President Aircraft Operations and Enterprise Management, and Darren Dayley, Vice President Customer Experience Portfolio. These departments are vital in driving and supporting the airline's extensive technology projects needed to meet such corporate goals as re-launching the carrier's award-winning frequent flyer program in 2009, expanding its codeshare relationships to international destinations, and exploring the potential for onboard wireless Internet.

"With so much work to do and the excitement we all feel about these projects, we are thrilled to have someone with Bob's energy and background on our team to help carry all of this momentum forward," said Bob Jordan, Southwest's Executive Vice President Strategy and Planning.

Young brings with him extensive experience in the areas of Data Center Operations, architecture, and applications development. Most recently, Young was employed by a large, well-known, U.S.-based electronics products company, where he was responsible for support of a large business unit with annual revenues of \$15-20 billion. His responsibilities also included global marketing and global go-to-market organizations with IT teams across ten countries.

Young has served his country as an Officer and Naval Aviator with the United States Navy. He earned a Masters of Business Administration from the University of St. Thomas, St. Paul, Minn. and a Bachelor of Science from Pennsylvania State University, University Park, Penn.

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