

BK franchisee: Online screening of job applicants helps keep turnover low
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The softening economy may be causing résumés and job applications to pile up for some restaurant operators, but the influx of job seekers does not eliminate the need to thoroughly screen future employees, said Bill Angott, chief operating officer for Southfield, Mich.-based Team Schostak Family Restaurant, a quick-service franchisee

Team Schostak operates 59 Burger King and three Del Taco restaurants in Michigan. About one-third of the units are located in the Detroit metro area, with the rest in Lansing, Saginaw and scattered throughout the state. Angott joined Team Schostak 12 years ago after several years at another fast-food chain. He has been leading operations for the franchise company for the last five years. Earlier this year, Team Schostak tested an online screening program in 10 of its stores. The results were so positive that the program, which is by JobApp Network, is being rolled out to 21 more restaurants.

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