

New version of Amadeus e-Travel Management includes new airline content and eases process of exchanging unused air tickets

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Unused ticket trader feature to bring substantial cost and efficiency savings for corporations and travel management companies initially in the US

Addition of content from two major carriers Gol and TAM key for corporate travel in Brazil

Amadeus, a leading global technology and distribution partner for the travel and tourism industry, has launched the latest version of its corporate self-booking tool, Amadeus e-Travel Management (v11.2), which includes an unused ticket trader feature and extended carrier content from two key Brazilian airlines, Gol - a low cost carrier - and TAM.

The new unused ticket trader which will initially be made available in the U.S. fully automates the entire process of managing unused air tickets from 26 airlines. This will bring significant cost savings for corporations and productivity efficiencies for travel management companies by making refunding bookings easier and quicker.

The feature allows travelers to easily submit any previously unused domestic and international tickets towards payment of a new reservation and automatically calculates the fare for the new booking, including all applicable refunds, charges and taxes.

By removing the time consuming processes required to manually change tickets, travel management companies will see a considerable reduction in the time needed to re-book a ticket. By cutting out up to 13 steps that a manual ticket exchange process would call for, the travel agent will just need to simply reissue the new ticket. As a result, corporations will benefit from significant cost savings from reduced travel agent charges and full recovery of the value of unused tickets.

Amadeus e-Travel Management v11.2 also brings the addition of two major airlines in Brazil - Gol and TAM - which account for an important share of business travel in the country and in the Latin American region. The availability of low cost carrier Gol and TAM content through the online booking tool will also help corporations expand their global travel programs and attain successful online booking adoption rates in the region.

Thanks to the flexible and open nature of Amadeus technology and its global network of development centers, Gol and TAM connectivity was driven by the Amadeus Solutions Centre in Sao Paolo, Brazil, incorporating invaluable local knowledge during the process.

'Given the current economic scenario the unused ticket trader in version 11.2 will offer some much-needed cost efficiencies to corporations,' said Frank Palapies, Amadeus' Head of Global Commercial Operations. 'In addition, Amadeus has made the most of its global presence by tapping into its local development centers to deliver direct benefits to corporations' travel departments worldwide. With this new version, companies with operations in Brazil and Latin America will now have access to essential local air content through Amadeus e-Travel Management.'

About Amadeus

Amadeus is the chosen technology partner for providers, sellers, and buyers of travel. The company provides distribution, IT and point-of-sale solutions to help its customers adapt, grow and succeed in the fast changing travel industry. Customer groups include travel providers (airlines, hotels, car rental companies, railway companies, ferry lines, cruise lines, insurance companies and tour operators), travel sellers (travel agencies) and travel buyers (corporations and travelers). Solutions are grouped in four solution categories - Distribution & Content, Sales & e-Commerce, Business Management and Services & Consulting.

Amadeus has central sites in Madrid (corporate headquarters & marketing), Nice (development) and Erding (Operations - data processing centre) and regional offices in Miami, Buenos Aires and Bangkok. Amadeus maintains customer operations in 76 countries covering more than 215 markets. Amadeus employs over 7,800 employees worldwide, representing 95 nationalities.

More information about Amadeus is available at: www.amadeus.com

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