

New MICROS Operetta is a True 'Off-the-Shelf' PMS Solution for Hotels with Standard Technology Needs  
2008-10-14

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MICROS Systems, Inc., a leading provider of information technology solutions for the hospitality and retail industries, is pleased to announce the launch of Operetta(TM), the first MICROS Property Management System (PMS) designed specifically for the hotel with standard, core PMS requirements.

Operetta is a bundled software, hardware, and services solution that provides a straightforward, easy-to-understand approach with simple concepts. Included are all of the essential PMS functions, including front desk, housekeeping, cashiering, and end of day processing. Operetta also features reservation blocking capabilities, a central dashboard, top industry standard reports, plug-and-play standard property level interface options and internet bookings either through GDS or the hotel's website.

This out of the box, all inclusive offering, comes preinstalled with Operetta PMS and a state-of-the-art Oracle(R) database. In addition to the user-friendly software, Operetta also comes with two HP business desktop workstations running Windows XP, a laser printer, and backup services. To complete the packaged offering, the standard Operetta offering includes up to a 5-day installation schedule, training, and database configuration to ensure a smooth deployment.

'Operetta is perfect for an independent hotel or hotel chain with standard, core technology needs, containing all of the necessary components for a PMS, while remaining uncomplicated and easy to use,' stated Karen O'Neill, Vice President, Hotel Sales & Strategies, MICROS. 'Operetta can even be hosted in one of MICROS's four worldwide data centers, eliminating the need for on-site installation, hardware maintenance, and system administration.'

**About MICROS Systems, Inc.**

MICROS Systems, Inc. provides enterprise applications for the hospitality and retail industries worldwide. Over 310,000 MICROS systems are currently installed in table and quick service restaurants, hotels, motels, casinos, leisure and entertainment, and retail operations in more than 130 countries, and on all seven continents. In addition, MICROS provides property management systems, central reservation and customer information solutions under the brand MICROS-Fidelio for more than 20,000 hotels worldwide, as well as point-of-sale and loss prevention products through its subsidiary Datavantage for more than 50,000 specialty retail stores worldwide. MICROS stock is traded through NASDAQ under the symbol MCRS.

For more information on MICROS and its advanced information technology solutions for the hospitality industry, please contact Louise Casamento, Vice President of Marketing at (443) 285-8144 or (866) 287-4736. You can also visit the MICROS website at [www.micros.com](http://www.micros.com) or send an email to [info@micros.com](mailto:info@micros.com).

This article comes from Hotel News Resource

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